

General Policy and Rules and Regulations of TCWD

Appendix "B" Mission Statement

IT IS THE PURPOSE OF THE TRABUCO CANYON WATER DISTRICT, A PUBLIC SERVICE AGENCY, TO PROVIDE;

- service to our customers which instills trust regarding the quality and quantity of the water supply
- reliable service for collection, treatment, and reuse of wastewater
- a work environment where the safety and health of employees and customers is our paramount concern
- information to our customers to foster and maintain a well informed community
- cost effective and efficient services in a courteous manner.