

ON TAP

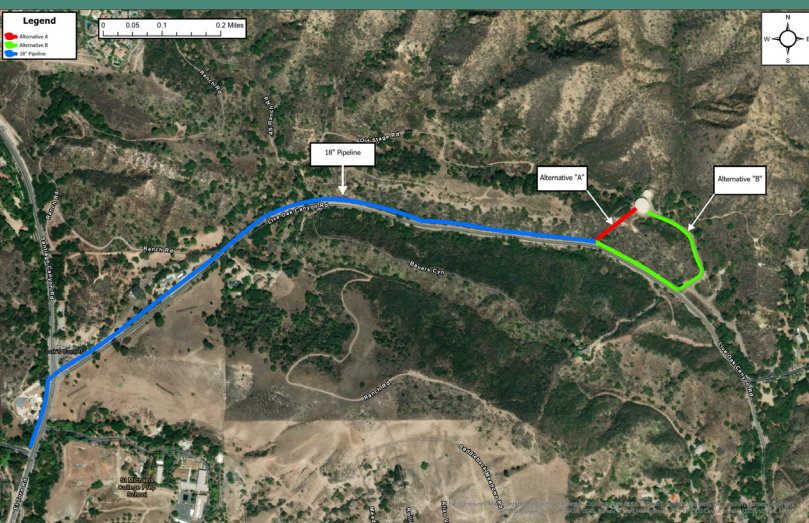
NEWSLETTER

APRIL
2024

SECURING OUR WATER SUPPLY FOR THE FUTURE

LIVE OAK PIPELINE REPLACEMENT PROJECT

TCWD's Live Oak Pipeline Replacement Project is a major water system capital improvement project that is scheduled to be completed by Spring 2026. The project includes an 18-inch replacement of a 1960s-era 10-inch transmission main in Live Oak Canyon Road from Ridgeline Booster Pump Station near Cook's Corner to the District's Harris Grade Reservoir Tanks. The project construction, approximately a mile in length, is estimated to cost \$2.5 million. In April, the Board of Directors will award a contract to an engineering firm selected through a competitive procurement, to produce design drawings and construction bid documents for the project.



SPRING INTO SAVINGS WITH REBATES

Save water and money this spring with water-use efficiency rebates. TCWD partners with the Municipal Water District of Orange County to administer multiple rebate programs.

Residential rebates are available for the following items:



Drip irrigation



High-efficiency clothes washers



High-efficiency toilets



Rain barrels



Sprinkler nozzles



Smart sprinkler timers



Soil moisture sensors



Turf Removal (pre-approval required)

Learn more by visiting www.tcwd.ca.gov/customer-service/conservation-rebates or call Customer Service at (949) 858-0277.

JOIN US FOR WATER AWARENESS DAY

SATURDAY, MAY 11 | 10 A.M. - 2 P.M.

You're invited to TCWD's 2024 Water Awareness Day event! The annual event will be held on Saturday, May 11 from 10 a.m. - 2 p.m. at the TCWD Administrative Facility. This fun and educational opportunity focuses on the importance of water use efficiency, the protection of our precious natural resources, and the necessity of conservation practices, which includes water recycling and the capture of rainwater and urban runoff. Enjoy a free BBQ, educational displays, vendor booths and fun for the whole family.





STATE ASSEMBLYMEMBER KATE SANCHEZ VISITS TCWD

California State Assemblymember Kate Sanchez visited TCWD to tour critical facilities, get an up-close look at ongoing infrastructure improvement projects, and learn more about the issues important to District customers. Sanchez represents the 71st State Assembly district, which includes TCWD's service area.

Sanchez visited multiple TCWD sites, including:

- The Golf Club Sewer Lift Station, an active \$2 million construction project to improve one of the District's largest sewer lift stations, now in continuous operation for over 30 years.
- Dove Lake (pictured) to better understand the multiple important roles the lake plays and the challenges associated with a future project to rebuild the outlet structure 40 feet below the lake surface. TCWD is actively seeking state and federal funding for this project by highlighting how Dove Lake conserves drinking water and its history of protecting our communities from frequent wildfires given its strategic location as a water source for aerial firefighting.
- The Robinson Ranch Wastewater Treatment Plant to learn why reinvesting in the plant's aging infrastructure is crucial to continuing to recycle 100% of sewage collected in the service area south of Trabuco Creek for irrigation of HOA landscaping, thus conserving drinking water.

MEET TCWD

EMPLOYEE SPOTLIGHT

LYNDSAY WEST
CUSTOMER SERVICE REPRESENTATIVE

Key Responsibilities: Cashiering, accounts receivable, customer account maintenance and facilitating customer requests.

Experience: Lindsay began her career in the water industry last year.

Best thing about working at TCWD: Lindsay enjoys contributing to her community in a meaningful way in her role as a key member of the TCWD team.

Favorite Quote:

"I AM NOT A PRODUCT OF MY CIRCUMSTANCES. I AM A PRODUCT OF MY DECISIONS."

– Stephen R. Covey



BOARD OF DIRECTORS AND GENERAL MANAGER

Stephen Dopudja, President
Edward Mandich, Vice President
Glenn Acosta, Director
Don Chadd, Director
Michael Safranski, Director
Fernando Paludi, General Manager

STAY IN TOUCH



Trabuco Canyon Water District

32003 Dove Canyon Drive
Trabuco Canyon, CA 92679



(949) 858-0277



customerservice@tcwd.ca.gov



tcwd.ca.gov

SIGN UP FOR EMAIL UPDATES

Subscribe to TCWD's customer email list to receive the latest news and event information delivered to your inbox. Register at **www.tcwd.ca.gov/email**.



HAVE YOU DOWNLOADED DROPCOUNTR YET?

Harness the power of the free Dropcountr app to monitor your water usage and get notified about possible leaks. Simply sign up using your TCWD account details at dropcountr.com. Have questions? Reach out to us at **(949) 858-0277** or **customerservice@tcwd.ca.gov**.

dropcountr
A KUBRA® Company

