

TRABUCO CANYON WATER DISTRICT EXECUTIVE COMMITTEE MEETING RECAP | JULY 17, 2023

DIRECTORS PRESENT

Vice President Ed Mandich, Committee Chair President Stephen Dopudja, Committee Member

STAFF PRESENT

Fernando Paludi, General Manager Michael Perea, Assistant General Manager

PUBLIC PRESENT

None

CALL MEETING TO ORDER

Vice President Mandich called the July 17, 2023 Executive Committee Meeting to order at 5:00 PM.

VISITOR PARTICIPATION

No visitor participation was received.

ORAL COMMUNICATION

No oral communication was received.

COMMITTEE MEMBER COMMENTS

None

REPORT FROM THE GENERAL MANAGER

None

DISCUSSION MATTERS ITEM 1: BOARD AGENDA PLANNING CALENDAR

Mr. Paludi briefly reviewed the items agendized for the July 20, 2023, Regular Board Meeting with the Committee.

MOTION: None – Informational item only.

OTHER MATTERS

ITEM 2: REPORTS OR COMMENTS FROM THE GENERAL MANAGER AND/OR STAFF

Mr. Paludi provided a brief update on the protests received to date against the proposed placement of the sewer charges on the property tax roll. Discussion occurred concerning the planned public hearing on the matter.

Discussion occurred concerning the reimbursement of Directors' expenses for conferences and travel. The Committee reviewed the amended May 2023 Directors' Fees and Expenses report agendized for the July 20, 2023, Regular Board Meeting, and recommended reviewing the District's Expense Reimbursement Policy at a future Executive Committee Meeting.

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Mr. Paludi provided an update on delinquent customer accounts with unpaid balances to date. Discussion occurred concerning the total impact of unpaid balances and the District's administrative policies for recourse. Mr. Paludi highlighted the impacts of the pandemic and the Governor's executive order on the disconnection of services for non-payment which resulted in the adoption of SB 998 which has exacerbated the situation. Mr. Perea provided an overview of the District's Disconnection of Residential Water Services for Non-Payment and the adopted timeline consistent with SB 998, and he reported that customer service staff are re-implementing the process and notifying customers of their account balances and scheduling service disconnections according to policy.

Mr. Paludi reported that District staff is currently working with its public relations consultant Rockspark Communications to develop a customer email database for enhanced public outreach efforts and methods.

MOTION: None – Informational item only.

ADJOURNMENT

Vice President Mandich adjourned the July 17, 2023 Executive Committee Meeting at 6:33 p.m.