

IN THIS ISSUE:

- Honoring Director James Haselton
- Directorship Vacancy Appointment
- 2016 South Orange County Water Expo & Acorn Day
- Project Highlight – Utility Billing & Financial System Upgrades
- Regular Board Meeting Highlights

HONORING DIRECTOR JAMES HASELTON & DIRECTORSHIP VACANCY APPOINTMENT

As discussed in the previous On Tap Newsletter, Director James Haselton passed away this July. Director Haselton served on the Board of Directors for more than twenty-one years, and served on the District's different Committees in one capacity or another throughout his Directorship. Also, he served as Representative or Liaison to many external groups, including the Independent Special Districts of Orange County. Director Haselton was very active in local youth sports, church services, and community organizations, and was always available to answer questions from District customers when he was out and about in the service area or at District public meetings and events.



At the October 19, 2016 Regular Board Meeting, the Board of Directors approved a Proclamation expressing appreciation for Director Haselton's dedicated public service and leadership, and provided the Proclamation to the Haselton Family. Also, the Board of Directors

dedicated one of the oak trees at the Administrative Facility in memory of Director Haselton for his contributions to the Board of Directors and the District. A bronze plaque was approved by the Board of Directors to memorialize the dedication.

2016 SOUTH ORANGE COUNTY WATER EXPO & ACORN DAY

On Saturday, October 1, 2016, District staff participated in two separate events sponsored by the County of Orange. At O'Neill Regional Park, District staff attended the Annual Acorn Day event to discuss water conservation practices and the impacts of the statewide drought on local water resources. This event was an excellent opportunity to share time with District customers and to answer their water-related questions.

In the City of Mission Viejo, District staff attended the 2016 South Orange County Water Expo that was sponsored by the County of Orange and held at the Norman P. Murray Center. This inaugural event allowed customers from throughout the County to learn more about their water agency, as well as, how water agencies work together to ensure and protect regional resources.



TCWD's booth focused on the use of recycled water for irrigation purposes, and demonstrated the different steps that are required to treat wastewater through the use of its interactive wastewater treatment plant exhibit. The event was a success, and District staff looks forward to participating with the County of Orange at similar events. As always, the District will continue to advertise any future events on its website and Facebook page.

PROJECT HIGHLIGHT

UTILITY BILLING & FINANCIAL SYSTEMS UPGRADE

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MAIN System 1 Main Menu System: S062AF95
Select one of the following:
1. User tasks
2. Office tasks
3. General system tasks
4. Files, libraries, and folders
5. Programming
6. Communications
7. Define or change the system
8. Problem handling
9. Display a menu
10. Information Assistant options
11. System 1 Access tasks
90. Sign off
Selection or command
==>>
F3=Exit F4=Prompt F9=Retrieve F12=Cancel F13=Information Assistant
F23=Set initial menu
(C) COPYRIGHT IBM CORP. 1980. 2007.
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SCREENSHOT OF TCWD'S CURRENT UTILITY BILLING SYSTEM INTERFACE (AKA "GREEN SCREEN")

LOCATION: District Administrative Facility

SUMMARY: TCWD staff is currently working with its contracted third-party consultant to prepare the current utility billing account information and financial system information for the conversion from one utility billing system to a completely new system. Regarding the project, the District General Manager commented that, "The existing system is over twenty years old, has been upgraded multiple times, and has served TCWD well, but it is near the end of its service life. As such, a new, more robust system will ensure that the billing needs of the District will be well served in the years to come."

This includes the migration of all utility bill information, customer service orders, and general ledger financial information into the new system. TCWD's existing system is a legacy system that has limited reporting abilities, the inability to communicate across multiple platforms, and is near the end of its service life. The new system will integrate the utility billing and financial information into one system, which will increase overall customer service department efficiency and improve customer billing.

BUDGET: Approximately: \$120,000

SCHEDULE: This project is scheduled for completion by the end of Fiscal Year 2016/2017.

STAFF INVOLVED: Administrative Services, Accounting Services, Customer Service, and contracted third-party Consultant

HIGHLIGHTS FROM THE REGULAR BOARD MEETINGS

The following items are highlights or matters discussed at the September and October Regular Board Meetings:

- Recognition of the Contributions of Director James Haselton to the Trabuco Canyon Water District and Board of Directors
- Adoption of Resolution Concerning District Health Benefits for 2017
- Appointment of Director to Fill Vacancy on the Board of Directors
- Approval and Receipt of Grants of Easement for Water, Sewer, and Reclaimed Water Pipelines for the Dahlia Court Development
- Approval of Agreement for Reimbursement of Facilities Costs for Tract No. 12365 Off-Site Sewer Facilities
- Approval of Second Extension of Memorandum of Understanding for Tract No. 12365 – Supply of Irrigation Water
- Approval of Network Infrastructure Upgrades

The Board of Directors Regular Meeting is scheduled for the third Wednesday of each month at 7:00 p.m. at the District's Administrative Facility located at 32003 Dove Canyon Drive, Trabuco Canyon. The public is encouraged to attend.



BOARD OF DIRECTORS

Stephen Dopudja President	Glenn Acosta Vice President
Don Chadd Director	Edward Mandich Director
Michael Safranski Director	

General Manager
Hector Ruiz

The On Tap Newsletter is published and distributed by Trabuco Canyon Water District. We welcome your comments, suggestions and questions. Please call or write Trabuco Canyon Water District, 32003 Dove Canyon Drive, Trabuco Canyon, CA 92679. Phone: 949.858.0277; www.tcwd.ca.gov